

Parkton, MD 21120
October 22, 2010

Dear Raymond,

We are EXTREMELY pleased with our new siding and windows. The job R & R did is outstanding. Several years ago when you re-did our roof we were very impressed with the results, so obviously when we considered doing our next project we again chose R & R for the quality of the workmanship and the quality of material.

Most importantly, it has been wonderful working with you. Your demeanor paired with your business ethics truly are appreciated by us. The patience and guidance that you displayed helped us so very much. You addressed all our questions immediately, confirming once again that we chose the right person to do our project. The window replacement and the siding replacement far exceeded our expectations. As you know, we are a "do it yourself" family. That being said, we are very particular and have very high standards for quality workmanship.

The window crew was very efficient, and they amazingly finish the window replacement in less than a day! I adore the new garden window in the kitchen! Thanks for the suggestion. The siding crew was equally efficient. We were amazed at how neat and meticulously they re-sided and finished off our house. I am still astounded that I have not found one single siding nail in the lawn/garden or ANYWHERE! (Except where they are supposed to be on the siding!) Our home looks beautiful!

We can not express how pleased we are with R & R. We will gladly recommend your company to everyone. If any of your prospective customers would like to speak to us we would be happy to speak with them also.

Again, thank you for a job well done. We are looking forward to our next project with R & R!.

Sincerely,

Berk and Gail